

ZTE Score (Model # X500)

User Manual

Copyright © 2011 by ZTE Corporation

All rights reserved.

No part of this publication may be quoted, reproduced, translated or used in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of ZTE Corporation.

The Bluetooth<sup>®</sup> trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such trademarks by ZTE Corporation is under license. Other trademarks and trade names are the property of their respective owners.

ZTE Corporation reserves the right to make modifications on print errors or update specifications in this manual without prior notice.

Version 1.0 in July 2011

# Contents

<b>Safety</b> .....	<b>1</b>	Answer a call .....	17
About your device .....	2	Reject a call .....	17
<b>Let's get started</b> .....	<b>3</b>	End a call .....	17
Inserting a memory card .....	4	Adjust the volume .....	18
Using the battery .....	5	Turn the speaker on or off .....	18
Power on/off .....	7	Add one call .....	18
<b>Getting to know your phone</b> .....	<b>8</b>	Open the dialing keypad .....	18
Key Definitions .....	9	<b>Contacts</b> .....	<b>19</b>
Onscreen icons .....	10	Add new contact .....	19
Screen control .....	11	Delete a contact .....	20
Open and switch applications .....	11	Delete contacts .....	20
Home Screen .....	12	Edit contact details .....	20
Switch to sleep mode .....	14	Search contacts .....	20
Wake up your phone .....	15	Add to favorites .....	21
<b>Make and answer calls</b> .....	<b>16</b>	Accounts .....	21
Make a call .....	16	Import/Export contacts .....	21

Share a contact.....	22	Storage.....	35
<b>Messaging.....</b>	<b>23</b>	Language.....	36
Send messages.....	23	Voice input & output settings.....	36
Receive messages.....	23	Date & time .....	36
Message thread.....	24	About phone.....	36
Settings .....	24	<b>Experiencing Multimedia.....</b>	<b>37</b>
<b>Email.....</b>	<b>25</b>	Camera.....	37
Set up Email account .....	25	Camcorder.....	38
Send Emails .....	26	Music.....	39
Check Emails.....	27	Videos.....	41
<b>Network Applications .....</b>	<b>28</b>	Gallery.....	41
Network connection.....	28	Sound Recorder.....	41
Browser.....	29	<b>More Applications.....</b>	<b>43</b>
Bluetooth® .....	31	File manager.....	43
<b>Settings.....</b>	<b>33</b>	Clock .....	43
Airplane mode .....	33	Calculator.....	44
Call settings .....	33	Calendar.....	44
Sound .....	34	Documents To Go .....	46
Display.....	34	<b>Manage applications.....</b>	<b>47</b>

Install new applications .....	47
Uninstall applications .....	47
<b>Input Method .....</b>	<b>49</b>
Android Keyboard.....	49
XT9 text input.....	50
<b>Appendix.....</b>	<b>51</b>
Battery saving tips.....	51
Care and maintenance .....	51
Consumer limited warranty .....	53
Additional safety information.....	56
Problems and their solutions .....	64

# Safety

Read these simple guidelines. Not following them may be dangerous or illegal. Read the complete user guide for further information.

## Power on safely

Do not power on the device when and where prohibited or when it may cause interference or danger.

## Road safety comes first

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

## Interference

All wireless devices may be susceptible to interference, which could affect performance.

## Turn device off in restricted areas

Follow all warnings. Turn device off in aircraft, near medical equipment, fuel, chemicals or blasting areas.

## Qualified service

Only qualified personnel may install or repair this product.

## Accessories and batteries

Use only approved accessories. Do not connect incompatible products.

## Water-resistance

Your device is not water-resistant. Keep it dry.

## About your device

The wireless device described in this guide is approved for use on the **CDMA 800, 1700, 1900 and 2100 MHz** networks. Contact your service provider for more information about networks.

When using the features of this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights.

Copyright protection may prevent some images, music and other content from being copied, modified or transferred.

Warning: To use any features of this device, you must turn on the device. Do not turn on the device when using the wireless device may cause interference or danger.

Remember to make backup copies or keep a written record of all important information stored in your device.

When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible products.

## Let's get started

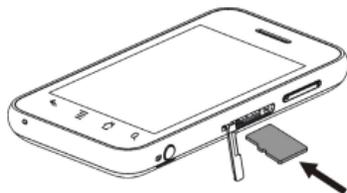
Thanks for choosing the ZTE Score (Model # X500). It's a CDMA2000 1X EVDO Digital Mobile Phone, which we'll simply call 'phone' from now on. Under the Android operating system, the phone supports 3G high-speed internet access, which brings you brand new experiences.

To ensure proper phone operation and longevity, please read this guide carefully.

And don't worry if the pictures we use to demonstrate your phone's functions look a little different from what you see on its screen. It's the functions it shows that matter.

## Inserting a memory card

1. Open the memory card cover on the right side of the phone and insert a memory card.
2. Push tightly until the card is installed in the right position and close the card cover.
3. Before you take out the card, please open the card cover and press the card inward to unlock.



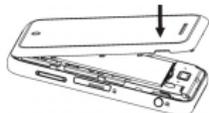
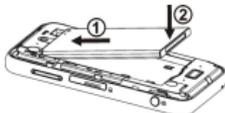
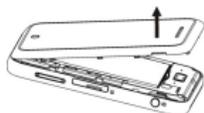
### **Note:**

This phone supports memory cards. For details on the compatibility of memory cards, please consult your manufacturer or supplier.

## Using the battery

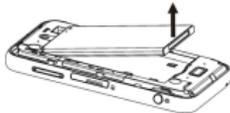
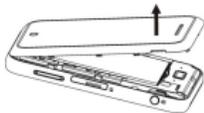
### Inserting the battery

1. Open the battery cover on the back of your phone.
2. Align the battery's contact points with those of the phone and gently press the battery down into place.
3. Replace the battery cover clicking it back into position.



### Removing the battery

1. Switch off your phone.
2. Open the battery cover.
3. Lift the battery up and out of your phone.

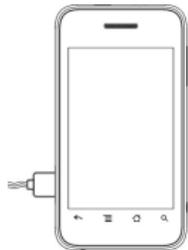


## Charging the battery

The rechargeable Li-ion battery that comes with your phone is ready to use but is not charged. That's easy to do. We'll show you how below.

The first three times you use the battery, make sure it's completely drained before recharging, then recharge it fully. That will help to ensure its optimum performance and a long life.

1. Connect the charger to your phone and plug it into an 110V/220V socket.
2. The battery indicator in the notification bar will scroll up and down to show you it's charging. Please don't worry if the phone and charger become warm while charging. That's completely normal.
3. When fully charged, the battery indicator will stop scrolling.
4. Disconnect the charger from your phone and unplug.



## Battery handling information

### Do's

- Only use the battery and charger manufactured by ZTE Corporation.
- Only use the battery for its original purpose.
- Try to keep batteries in a temperature between 41°F (5°C) and 95°F (35°C).
- If the battery is stored in temperatures above or below the recommended range, give it time to warm up or cool down before using.

- Store the discharged battery in a cool, dark and dry place.
- Purchase a new battery when its operating time gradually decreases after fully charging.
- Properly dispose of the battery according to local laws.

### Don'ts

- Do not attempt to disassemble the battery - it is a sealed unit with no serviceable parts.
- Do not short circuit the battery by carrying it in your pocket or purse with other metallic objects such as coins, clips and pens. This may critically damage the battery.
- Do not dispose of the battery in a fire.

## Power on/off

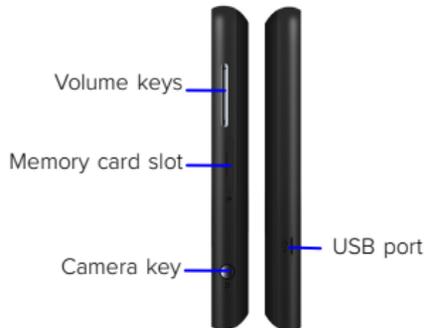
### Powering on

Long press the **Power** key until the power-on animation appears.

### Powering off

Long press the **Power** key to display the menu **Phone options** and select **Power off**.

# Getting to know your phone



## Key Definitions

<b>Menu key</b>	Press it to open a menu with items that affect the current screen or application.
<b>Home key</b>	Press it to open the home screen. If you're viewing the left or right extended home screen, press it to open the central home screen. Press and hold the key to open the most recently used applications screen.
<b>Back key</b>	Press it to open the previous screen you were working in. If the onscreen keyboard is open, press it to close the keyboard.
<b>Search key</b>	Press it to open Google Search for searching the web. Press and hold it to open Google Search by voice.
<b>Camera key</b>	Press and hold it to open <b>Camera</b> .
<b>Power key</b>	Press it to turn on/off the display. Press and hold it to open a menu with options for <b>Airplane mode</b> , for <b>Silent mode</b> , and for powering off the phone
<b>Volume keys</b>	Adjust the volume. Press and hold it to quickly adjust the ringtone volume to maximum or minimum.

## Onscreen icons

Icons	Descriptions	Icons	Descriptions
	Signal strength		No signal
	Full battery		Charging
	Low battery		In a call
	Connected on 3G		You have an unread message.
	Speakerphone on		You have an unheard voicemail.
	Call forwarding on		You have an unread E-mail.
	No memory card		You have an unread G-mail.
	Call on hold		Connected to a PC
	Vibration mode		Music playing
	Silent mode		New calendar reminder
	Flight mode		Alarm clock on
	Missed calls		Wi-Fi function on
	Bluetooth <sup>®</sup> on		Receiving location data from GPS
	Roaming		

## Screen control

You can control your phone through a series of operations on the screen.

- **Press:** You can press the items on the screen to select, open the applications or use the keyboard to input characters.
- **Slide:** You can scroll up/down the page or scroll the page left/right by sliding vertically or horizontally on the screen.
- **Long press:** You can long press some items to get the item's available menu.
- **Drag:** You can drag some items on the screen to realize some operations.
- **Switch between landscape mode and portrait mode:** You can switch to the landscape mode by rotating your phone. The landscape mode is only valid under some interfaces, such as text input interface, message viewing interface, etc.

## Open and switch applications

### Open and close the Launcher

On the home screen, press the  icon to open the Launcher. You can slide the Launcher up or down to view more.

After opening the Launcher, press an icon to enter the corresponding application. Press the **Back** key to return to the previous screen. Press the **Home** key to return to the home screen.

### Switch to a recently used application

Press and hold the **Home** key. A window opens with icons of applications that you've used recently. Press an icon to open its application.

## Home Screen



## Open and close notification panel

When a new notification appears on the notification bar, you can drag the notification bar down to open the notification panel.

On the home screen, you can also press the **Menu** key and then press **Notifications** to open the notification panel.

Press a notification to open it in its application.

To close the notification panel, drag the tab at the bottom of the notification panel to the top of the screen.

## Display area

The home screen can be extended to exceed the screen's width in order to provide more space for newly added shortcuts, widgets, etc.

On the home screen, slide your finger on the screen to extend to the left or right.

## Screen indicator

Small dots at the top of the screen indicate which screen you're viewing.

## Add items to the home screen

Long press the empty area on the home screen to pop up the **Add to Home screen** menu. Select **Shortcuts**, **Widgets**, **Folders**, etc.

You can add icons from the Launcher to the home screen by long pressing an icon in the Launcher until the icon enlarges and the phone vibrates.

## Move an item on the home screen

1. Press and hold the item until the item enlarges and the phone vibrates.

2. Drag the item to your desired position and then release.

**Tip:**

Pause at the left or right edge of the screen to drag the item onto another home screen.

[Delete items on the homepage](#)

1. Long press an item until the item enlarges and the phone vibrates.
2. Drag the item into  at the lower part of the screen to delete.

[Change wallpaper](#)

1. On the home screen, press the **Menu** key and then press **Wallpaper**.
2. Select wallpaper from **Gallery** / **Live wallpapers** / **Wallpapers**.
3. Select one image and press **Set wallpaper**.

## Switch to sleep mode

Sleep mode is a kind of power saving mode, which prevents against inadvertent operations.

If your phone has been in idle mode for a while, it will automatically switch to sleep mode.

You can also press the **Power** key to turn off the screen and enable sleep mode.

**Note:**

Within 15 minutes after the screen is switched to Sleep mode, the network will automatically disconnect; as the screen is awakened from Sleep mode, the network will connect again.

## Wake up your phone

After the phone switches to the sleep mode, the screen will be turned off and locked. In this case, please awake your phone and unlock the screen if you want to use your phone.

1. Press the **Power** key to turn on the screen.
2. Drag the  icon to the right to unlock the screen.

If you've set an unlock pattern or password, you need to draw the unlock pattern or input the password to enter the main interface. (For details, please see **Settings > Location & security > Set up screen lock > Pattern/Password**).

# Make and answer calls

## Make a call

### Directly make a call

On the home screen, press the  button to display the dialing keypad. Press the numeric buttons to input the telephone number and press the  button to make the call.

### Make the call from Contacts

In the Launcher, press the **Contacts** icon to display the list of contacts, press the desired contact and press the  button that is located next to the number to make the call.

### Make the call from Call log

In the Launcher, press **Contacts > Call log** to select the call log, then press the  button that is located next to the number to make the call.

### Make an international call

On the home screen, press the  button to display the dialing keypad. Long press the “0” key until “+” appears on the screen, then dial the country code or region code, city code and phone number.

## Dial from Messaging

1. In the Launcher, press the **Messaging** icon to open the message interface.
2. Select and open one message or conversation.
3. Long press the message text to pop up the **Message options**. If the message contains other numbers, the **Message options** will list all numbers. You can select the number you want to dial.

## Answer a call

Your phone will ring or vibrate (depends on the current mode and settings) upon an incoming call.

- Drag the  button to the right to answer the call.
- If the earphone is inserted, press the key on the earphone to answer the call.

## Reject a call

Drag the  button to the left to reject the call.

## End a call

Press the  button to hang up the call.

## Adjust the volume

In a call, you can raise or lower the volume by using the volume keys.

## Turn the speaker on or off

In a call, press the  button to turn on the speaker, and press it again to turn off speaker.

## Add one call

In a call, press the  button to add one call and put the current caller on hold. This function requires the support of the network operator.

## Open the dialing keypad

In a call, you can press the  button to open the dialing keypad to input additional numbers.

# Contacts

In **Contacts** you can view or manage your contacts.

In the Launcher, press the **Contacts** icon to open **Contacts**.

The contacts interface can be divided into the following tab pages:

- **Phone**: Display the dialing keypad.
- **Call log**: View all call logs.
- **Contacts**: View the list of contacts.
- **Favorites**: Display the list of favorites.

All of your contacts are displayed alphabetically in a scrolling list.

You can slide your finger up or down to scroll quickly. A tab briefly appears to the right of the list, which you can drag up and down to scroll very quickly.

## Add new contact

1. In **Contacts**, press the **Menu** key to select **New contact**.
2. Input all contact information. Slide up to move to the next field.

Press the button  to add more than one entry for that category.

3. Press the  icon to select a picture for the contact.
4. Press **Done** to save your contact.

## Delete a contact

1. In **Contacts**, tap the contact you want to delete.
2. Press the **Menu** key and then select **Delete contact**.
3. Press **OK** on the pop-up menu.

### Tip:

You can also long press the contact you want to delete and then select **Delete contact** from the pop-up menu.

## Delete contacts

1. In **Contacts**, press the **Menu** key and then select **Delete contacts**.
2. Select the contacts you want to delete, then press **Delete contacts > OK**.

## Edit contact details

1. In **Contacts**, press and hold the contact whose details you want to edit.
2. In the menu that opens, press **Edit contact**.
3. Edit the contact information.

## Search contacts

1. In **Contacts**, press the **Menu** key and then select **Search**.

2. Input a key word of a contact name. The phone will automatically list all matched contacts.

## Add to favorites

1. In **Contacts**, scroll the list to find your desired contact.
2. Long press the contact until the contact's shortcut menu appears.
3. Press **Add to favorites**.

### Tip:

You can also tap the contact you want to add to favorites in the contact interface, then press  in the upper right corner to add it to Favorites directly.

## Accounts

You can synchronize contacts information to your phone from multiple Google Accounts, Microsoft Exchange ActiveSync accounts or other kinds of accounts, depending on the applications installed on your phone.

In **Contacts**, press the **Menu** key and then select **Accounts**.

## Import/Export contacts

1. In **Contacts**, press the **Menu** key to select **Import/Export**.
2. You can select **Import/Export contacts**, **Import from SD card**, **Export to SD card**, or **Share visible contacts**.

## Share a contact

You can share a contact with someone.

1. In **Contacts**, tap the contact you want to share.
2. Press the **Menu** key and then press **Share**.
3. Select share with message or share with application (Bluetooth, Email, or Gmail).

# Messaging

In **Messaging**, you can send or receive text messages and multimedia messages. On the home screen or in the Launcher, press the **Messaging** icon to open.

## Send messages

1. In **Messaging**, press **New message**.
2. Input your desired telephone number in **To**.

You can also press the  button to select a phone number from the **Contacts**.

3. Input some text in **Type to compose**. You can press the **Menu** key to select:
  - **Add subject**: Convert to multimedia message and add a subject for the message.
  - **Attach**: Convert to multimedia message and add an attachment to the message. You could send **Pictures, Videos, Audio**, etc.
  - **Insert phrases**: Insert a preset message.
  - **Insert smiley**: Insert a smiley.
4. After that, press **Send** to send the message.

## Receive messages

1. In idle mode, you will be reminded about the new messages in the notification area. Slide down to open the notification panel to view.
2. Touch the message.

3. Directly input text to reply to the message.
4. Long press the text to pop up the **Message options** menu to directly call back, call the number in the text message, delete the message, etc.

## Message thread

The messages from one contact or number will be aligned in one message thread in chronological order. You can manage these threads in the messaging interface.

Press one thread on the **Messaging** screen, then press the **Menu** key to select:

- **Call**: Call the sender's number.
- **Add subject**: Add a message subject.
- **Attach**: Open a menu where you can touch the kind of media file you wish to attach to the message.
- **Insert phrases**: Insert a preset message.
- **Insert smiley**: Insert a smiley.
- **More**: You can select to delete thread, delete all threads, etc. If the sender's number is not saved in your contacts, you can add the number to **Contacts**.

## Settings

In **Messaging**, press the **Menu** key and then press **Settings** to perform relevant settings.

# Email

You can receive and send Emails.

On the home screen or in the Launcher, press the **Email** icon to open **Email**.

## Set up Email account

### Set up an Email account for the first time

You need to set up an Email account when you use Email for the first time.

1. Input the Email address and password, then press **Done**
2. Press **Next** or, if you need to enter Email account settings that the wizard can't configure for you, press **Manual setup**.
  - If you touch **Next**, Email attempts to communicate with your Email service provider to validate your account for sending and receiving mail, using just your Email address and password. This is sufficient for most Email services.
  - If the wizard determines that your service provider requires additional information, you're prompted to enter your Email account details.
3. Select **POP3**, **IMAP** or **Exchange**.
4. Set the relevant parameters for the receiving server according to the prompts.
5. Create a name for Emails and set the display name of sending Emails.
6. Press **Done**.

### **Note:**

Different mail servers may have different configuration parameters when you manually set a mail server. Please consult your mail service provider for detailed configuration parameters.

### Set multiple Email accounts

After you setup an Email account in the Email interface, you can also setup multiple Email accounts.

1. Press the **Menu** key and then press **Accounts**.
2. Press the **Menu** key and then press **Add account** to enter the Email account setting interface.
3. Please refer to the settings in **Set up an Email account for the first time**.

### Send Emails

After the setting of an Email account is completed, your phone will automatically enter the inbox of this Email account.

1. Press the **Menu key** and then press **Compose**.
  - Press **To** in order to input the Email address of a recipient.
  - Press **Subject** to input a subject.
  - Press **Compose mail** to input contents of the mail.
  - Press the **Menu key** and then press **Add Cc/Bcc** to input a Cc or Bcc address.
  - Press the **Menu key** and then press **Add attachment**. You can add images, videos, music or sound recorder files from the SD card.
2. Press **Send**.

## Check Emails

1. Open **Email**.
2. Select the mail box you want to check.
3. Press the **Menu** key and then select **Refresh** to update the new mails into the inbox.
4. Press the mails to view.

### Tip:

When checking Emails, press the **Menu** key to delete, forward, reply or reply all, or mark it as unread.

# Network Applications

## Network connection

Your phone can connect to the Internet, so you may need to pay for some data service. For details, please consult your network service provider.

### Ways of Connecting to the Internet

Your phone's networking capabilities allow you to access the Internet via the mobile network's CDMA 1X/CDMA EVDO connection and Wi-Fi.

### CDMA data connection

Different locations may have different mobile networks available. Initially, your phone is configured to use the fastest mobile network available for data. But you can configure your phone to use only a slower 2G network for data, to extend the life of your battery between charges.

You can also configure your phone to access a different set of networks entirely, or to behave in special ways when roaming.

The icons on the Status bar indicate which kind of data network you're connected to.

On the home screen, press the **Menu** key and then press **Settings > Wireless & networks > Mobile networks** to perform relevant settings.

## Wi-Fi

### Turn on/off Wi-Fi

1. On the home screen, press the **Menu** key and then press **Settings > Wireless & networks**.
2. Check the box for **Wi-Fi** to turn on Wi-Fi. Uncheck to turn off Wi-Fi.

### Connect to Wi-Fi

1. On the home screen, press the **Menu** key and then press **Settings > Wireless & networks**.
  2. Check the box for **Wi-Fi** to turn on Wi-Fi.
  3. Press **Wi-Fi settings**. Your phone will automatically search for all nearby Wi-Fi networks.
  4. Select the network you would like to connect to from the list.
- If you've selected an open network, your phone will automatically connect to it.
  - If you've selected a security network, you need to input the password.

## Browser

You can use **Browser/Mobile Web** to view web pages and to search for information on the web.

### Open Browser

1. On the home screen or in the Launcher, press the **Browser/Mobile Web** icon.
2. Press the URL field at the top to input a web address.
3. Press **Go**.

You can press the **Menu key > Bookmarks** to select the bookmark you want to open, and press **Most visited** or **History** to open other web pages.

### Browse web

After opening a web page, you could slide your finger on the screen to view other parts of the page.

### Zoom in or out

1. Slide your finger slightly on the screen to reveal the Zoom control 
2. Press the plus or minus side of the Zoom control to zoom in or out.

### Quickly zoom

1. Double-tap on the section of the web page, the web page zooms in.
2. To return to the default zoom level, double-tap again.

### Browse options

When you're browsing web pages, press the **Menu key** to select:

- New window**: Open a new window.
- Bookmarks**: Enter the bookmarks interface to bookmark web pages.
- Windows**: View opened windows.
- Refresh**: Refresh the currently open web page.
- Forward**: Go to the next page.
- More**: You can perform more operations such as **Add bookmark**, **Find on page**, **Select text**, **Page info**, **Share page**, etc.

## Settings

You can choose settings that will affect how page content is displayed and privacy and security preferences to suit your browse style.

On the **Browser** screen, press the **Menu** key > **More** > **Settings** to enter the Settings interface.

## Bluetooth®

Via the Bluetooth® function, you can exchange data with other Bluetooth devices that are within a short distance. Because Bluetooth® devices communicate through radio waves, interference might exist due to obstacles or other electronic devices.

### Turn on/off Bluetooth

1. On the home screen, press the **Menu** key and then press **Settings > Wireless & networks**.
2. Check or uncheck **Bluetooth®** to turn it on or off.

### Pairing

1. In the **Bluetooth® settings** menu, press **Scan for devices**. Your phone will scan and display all Bluetooth® devices found.
2. Press the ID of the desired device.
3. Press **Pair**.
4. If you are prompted to enter a passcode, try entering 0000 or 1234 (the most common passcodes), or consult the documentation that came with the device to learn its passcode.
5. When the owner of the other device enters the same passcode or accepts the connection, pairing is complete.

## Send files via Bluetooth®

To send files via Bluetooth®, do as follows:

1. Select a file or item, such as a contact or a media file from an appropriate application or **File manager**.
2. Press the **Menu** key then select **Share > Bluetooth®**.
3. Search for and pair with a Bluetooth®-enabled device.

## Change your phone's Bluetooth name

1. On the home screen, press the **Menu** key and then press **Settings > Wireless & networks**.
2. If the Bluetooth® function is not turned on, check the box for **Bluetooth**.
3. Press **Bluetooth settings > Device Information > Device name** to edit the name of your device.
4. Return to Bluetooth settings and check the box for **Discoverable** so that other Bluetooth devices can find your device.

# Settings

## Airplane mode

In areas where the use of mobile devices is restricted, you can activate the **Airplane mode** to disable phone function but still use other functions of your phone such as calendar, music and games. You will not be able to make/answer calls, send/receive messages or browse the Internet in **Airplane mode**.

1. On the home screen, press the **Menu** key and then press **Settings > Wireless & networks**.
2. Check the box for **Airplane mode**. The phone will turn off all wireless connections when **Airplane mode** is enabled.

### Tip:

On the home screen, you can press and hold the **Power** key, then select **Airplane mode**.

## Call settings

### Voicemail

When you are unable to answer a call, you can let the caller leave a message for you to listen to later.

This service requires network support so please make sure you apply for it before use.

In the dialing keypad, press the  key to dial the voicemail number.

You can edit the voicemail number under **Settings > Call settings > Voicemail settings** menu.

## Sound

Press **Settings > Sound**.

**Silent mode:** Check to silence all sounds (including call and notification ringtones) except the audio from music, videos, and other media and any alarms you have set.

**Vibrate:** Set vibration to be on Always, Never, in Only in Silent mode or Only when not in Silent mode.

**Volume:** Set volume for ringtones, media, alarms and notifications.

**Phone ringtone:** Select the ringtone to sound when you receive a call.

**Notification ringtone:** Select your default notification ringtone.

**Audible touch tones:** Check to hear tones when you use the phone to dial a number.

**Audible selection:** Check to play a sound when you touch buttons, icons and other onscreen items.

**Screen lock sounds:** Check to play sounds when locking and unlocking the screen.

**Haptic feedback:** Check to vibrate when pressing soft keys and on certain UI Interactions.

**Emergency tone:** Set behavior when an emergency call is placed.

**Power ON/OFF Sound:** Enable/disable Power ON/OFF sound.

## Display

Press **Settings > Display**.

**Brightness:** Adjust the brightness of the screen.

**Auto-rotate screen:** Switch orientation automatically when rotating phone.

**Animation:** Check to enjoy animated transitions when navigating from screen to screen.

**Screen timeout:** Adjust the delay before the screen automatically turns off.

## Storage

To copy files between a PC and your phone's SD card, you should set the SD card as USB mass storage.

1. Connect your phone to your PC with the USB cable.
2. Open the notification panel, then press **USB connected**.
3. Press **Turn on USB storage**.

During this time, you can't access the SD card from your phone, so you can't use applications that rely on the SD card, such as Camera, Gallery and Music.

### Safely remove the SD card

1. On the home screen press the **Menu** key and then press **Settings**.
2. Press **Storage > Unmount SD card**.

### Check space of the SD card

1. On the home screen press the **Menu** key and then press **Settings**.
2. Press **Storage > Total space** or **Available space**.

### Erase the SD card

1. On the home screen press the **Menu** key and then press **Settings**.
2. Press **Storage > Erase SD card**.

## Check the available space of your phone

1. On the home screen press the **Menu** key and then press **Settings**.
2. Press **Storage**.

## Language

You can choose the language.

On the home screen press the **Menu** key and then press **Settings > Language & keyboard > Select language**.

## Voice input & output settings

On the home screen, press the **Menu** key and then press **Settings > Voice input & output** to configure the Android voice input feature and the text-to-speech synthesizer, for applications that can take advantage of it.

## Date & time

You can set the format of date and time.

On the home screen press the **Menu** key and then press **Settings > Date & time**.

## About phone

You can check the phone's status, battery use, version, etc.

On the home screen press the **Menu** key and then press **Settings > About phone**.

# Experiencing Multimedia

## Camera

Your phone has a camera, which can be used to take photos. You can set the photo you've just taken as wallpaper or send it through MMS or Email.

### Note:

Please respect others' rights and abide by the local regulations and customs when taking photos.

### Open the camera

Hold the **Camera** key or in the Launcher, press the **Camera** icon to open the camera.

### Take photos

1. Focus your lens on the object.

2. Press the **Camera** key or the  icon to take photos after the view is satisfactory.

After a photo is taken, you can press the frame in the lower right corner to view the photo. You can perform the following operations:

- Press **Delete** to delete the photo.
- Press **Share** to share the photo with your friends through Messaging, Email, Bluetooth, etc.
- Press **More > Set as** to set the photo as your wallpaper or for a certain contact's picture.

## Camera settings

On the camera screen, press the **1x** icon to change the zoom, press the  icon to change **White balance**, press the  icon to change **Picture size, Picture quality, Color effect, Saturation** and **Camera settings**.

### Tips:

To change quickly from Camera to Camcorder or vice versa, use the switch icon . Use the  bar to adjust the brightness.

## Camcorder

Your phone can record video clips.

### Open the Camcorder

On the home screen or in the Launcher, press the **Camcorder** icon to open the Camcorder.

### Note:

Please respect others' rights and abide by the local regulations and customs when recording video clips.

### Record videos

Focus your lens on the object, press the icon  to start recording and press the icon  to end.

After a video is recorded, you can press the frame in the lower right corner to view the video.

## Camcorder settings

On the Camcorder screen, press the **High** icon to change **Video quality**, press the  icon to change **White balance**, press the  icon to change **Color effect**, **Video duration**, and **Camera settings**.

## Music

You can listen to music saved on the SD card with the music player.

### Open the music player

First copy music files to a mounted SD card.

On the home screen or in the Launcher, press the **Music** icon to open the music player.

### Listen to music

1. Press **Artists / Albums / Songs / Playlists** to find the music file you want to play.
2. Press the file to start playing.

### Create playlists

In order to manage your music files conveniently, you can create some playlists.

1. Press **Songs**.
2. Select the music file(s) you want to add to a playlist and long press it until the shortcut menu pops up.
3. Press **Add to playlist**.
4. Press **New**.

5. Input the name for a new playlist.
6. Press **Save**. In this case, the music files you selected will be automatically added to the newly created playlist.

### Manage playlists

1. In **Music**, press **Playlists**.
2. Select the playlist you want to edit or play from the list and long press it until the shortcut menu pops up.
  - **Play**: Play the music in the playlist.
  - **Delete**: Delete the playlist. You can delete self-created playlists only.
  - **Rename**: Change the name of the playlist. You can rename self-created playlists only.

### Add music to playlists

1. In **Music**, press **Songs**.
2. Select the music file you want to add to playlist and long press it until the shortcut menu pops up.
3. Press **Add to playlist**.
4. Select the playlist you want to add to.

### Set music as phone ringtone

1. In **Music**, press **Songs** or **Playlists**.
2. Select the music file and long press it until the shortcut menu pops up.
3. Press **Use as phone ringtone**.

### Tip :

You can also press the **Menu** key > **Use as ringtone** when playing the music.

## Videos

You can watch video files saved on the SD card through the video player.

### Open the video player

1. On the home screen or in the Launcher press the **Videos** icon to open the list of video files.
2. Select the video file you want to play, and press it to play.

## Gallery

The Gallery categorizes your pictures and videos by storage location and stores these files in folders. Tap a folder to view the pictures or videos inside.

## Sound Recorder

You can record audio files through sound recorder.

### Open the sound recorder

Before opening the sound recorder, please insert an SD card.

On the home screen or in the Launcher, press the **Sound Recorder** icon to open it.

## Record audio files

1. Put the microphone close to your mouth and press  to start recording.
  2. Press  to stop recording.
  3. Press  to play back the recording.
  4. Press **Use this recording** to save the recording or press **Discard** not to save it.
- After saving recordings, you can go to **Music > Playlists > My recordings** to play your recordings.

### Tip:

You can also set the recording as your phone ringtone.

Go to **Music > Playlists > My recordings**, long press the recording until the shortcut menu pops up, and then press **Use as phone ringtone**.

# More Applications

## File manager

On the home screen or in the Launcher, press the **File Manager** icon. You can view all files saved in the phone or on the SD card.

## Clock

On the home screen or in the Launcher, press the **Clock** icon to set up clocks.

When Clock is running, it switches to screen saver mode after a few minutes. Simply tap the screen or a phone button to wake the phone up again.

To return to the home screen, press the  icon at the bottom of the screen or the **Home** key.

## Adding an Alarm

1. Press the  icon at the bottom of the screen.
2. Press **Add alarm**.

## Turning on/off an Alarm

On the **Alarms** screen, press the  icon next to an alarm to turn it on or off. Alarms that are set are underlined in green.

## Playing music

You can play music while the Clock is displayed. Press the  icon at the bottom of the Clock screen.

## Playing a slideshow

You can play a slideshow of the pictures in your Gallery albums in place of the date and time.

Press the  icon at the bottom of the Clock screen.

## Calculator

On the home screen or in the Launcher, press the **Calculator** icon.

On the **Calculator** screen, slide the screen to the right or left to switch between **Advanced panel** and **Basic panel**.

### Tip:

*Tap and hold the Calculator's display to open a menu where you can copy what you've entered and access other tools.*

## Calendar

### Opening the Calendar

Press the **Calendar** icon on the home screen or in the Launcher.

### Creating a new Event

1. On the calendar screen, press the **Menu** key and then press **More > New event**.
2. Enter the event name.
3. To set the duration for the event, press **From** and **To**.
4. Enter the event location and description.
5. If you have more than one calendar, select the calendar where you want to save the event.
6. Enter Email addresses to invite guests.
7. Select the **Repetition**.
8. Set the time of the reminder in **Reminders**.
9. Press **Done**.

On the calendar screen, press an event to view its details.

### Changing your calendar view

On the calendar screen, press the **Menu** key and then press **Day, Week, Month** or **Today**.

### Displaying and synchronizing calendars

Initially, all calendars that you create or subscribe to in Google Calendar on the web are also displayed in Calendar on your phone. You can select which calendars to show and which to keep synchronized.

1. On the calendar screen, press the **Menu** key and then press **More > Calendars**.
2. Pressing calendar names will toggle between the choices for visibility and synchronization.

## Documents To Go

You can use this application suite to open Word, Excel, Powerpoint or PDF files.  
Read the on-screen instructions for detailed information.

# Manage applications

You can view and manage applications installed in your phone.

## Install new applications

You can install applications in the **Market** or not in the **Market**. When installing the applications not in the **Market**, make sure the software is suitable for your phone.

### Installing applications in the Market

1. On the home screen or in the Launcher, press the **Market** icon and search for the applications you want to install.
2. Press **Install**.

### Installing applications not in the Market

1. On the home screen, press the **Menu** key and then select **Settings > Applications**.
2. Check **Unknown sources**.
3. Copy the application to the SD card and find the file from **File manager**.
4. Press the file and complete the installation according to the wizard.

## Uninstall applications

### Uninstall applications in the Market

1. On the **Market** screen, press the **Menu** key and then touch **My apps**.

2. Touch the application to uninstall.
3. Press **Uninstall** and complete the uninstall process according to the wizard.

#### Uninstall applications not in the Market

1. On the home screen, press the **Menu** key and then select **Settings > Applications > Manage applications**.
2. Scroll the list and press the application you want to uninstall.

# Input Method

Your phone supports the XT9 text input method and the Android keyboard input method.

On the text screen, tap and hold the space where you usually write your text until the **Edit text** menu is displayed. Press **Input method** and select an input option.

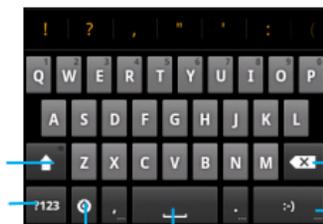
Tap the space where you write text to display the keyboard. Press the Back key to hide the keyboard.

## Android Keyboard

Switch between lowercase and uppercase

Change to symbol/number mode. Tap again to change back.

Select input options



Delete a character before the cursor

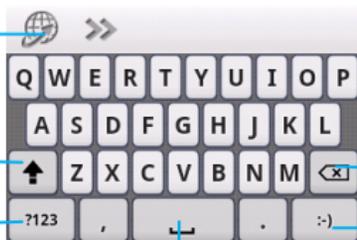
Input emoticons

## XT9 text input

Press the icon to switch among English, Portuguese and Spanish.

Switch between lowercase and uppercase.

Change to symbol/number mode. Tap again to change back.



Delete a character before the cursor.

Insert emoticons

Insert space

# Appendix

## Battery saving tips

The longevity of battery power depends on the network that you connect to and how you use your phone. Try the following to save battery power:

- When your phone is not in use, switch off the screen.
- Lower the screen brightness.
- Turn off Bluetooth when you are not using it.
- Turn off Wi-Fi when you are not using it.
- Turn off your phone connection to GPS satellites when you are not using it.
- Lower the volume.
- Close power-draining programs when you do not need them.
- Turn off the data service.

## Care and maintenance

Your device is a product of superior design and craftsmanship and should be treated with care. The following suggestions will help you protect your warranty coverage.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery, and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its electronic components can be damaged.

- Do not store the device in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the device.
- Do not paint the device.
- Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.
- Use chargers indoors.
- Always create a backup of data you want to keep, such as contacts and calendar notes.
- To reset the device from time to time for optimum performance, power off the device and remove the battery.

These suggestions apply equally to your device, battery, charger, or any accessory. If the device is not working properly, take it to the nearest authorized service facility for service.

## Consumer limited warranty

ZTE ('Seller') offers you a limited warranty that the enclosed product or products (the 'Product') will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from a supplier authorized by the Seller. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This limited warranty is applicable only to end users in the United States.

Seller will, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by Seller to be defective in material or workmanship, or if Seller determines that it is unable to repair or replace such Product, Seller will refund the purchase price for such Product, provided that the subject Product (i) is returned to a Seller authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period. After the one year warranty period, you must pay all shipping, parts and labor charges. In the event that the product is deemed un-repairable or has been removed from the list of products supported by the Seller, you will only be liable for shipping and labor charges.

This limited warranty does not cover and is void with respect to the following: (i) any Product which has been improperly installed, repaired, maintained or modified; (ii) any Product which has been subjected to misuse (including any Product used in conjunction with hardware electrically or mechanically incompatible or used with accessories not approved by Seller), abuse, accident, physical damage, abnormal operation, improper handling, neglect, exposure to fire or liquid; (iii) any Product operated outside published maximum ratings; (iv)

cosmetic damage; (v) any Product on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) cost of installation, removal or reinstallation; (vii) signal reception problems (unless caused by defects in material and workmanship); (viii) damage the result of fire, flood, acts of God or other acts which are not the fault of Seller and which the Product is not specified to tolerate, including damage caused by mishandling, shipping and blown fuses; (ix) consumables (such as fuses); or (x) any Product which has been opened, repaired, modified or altered by anyone other than Seller or a Seller authorized service center.

USE ONLY SELLER APPROVED ACCESSORIES WITH SELLER PHONES. USE OF ANY UNAUTHORIZED ACCESSORIES MAY BE DANGEROUS AND WILL INVALIDATE THE PHONE WARRANTY IF SAID ACCESSORIES CAUSE DAMAGE OR A DEFECT TO THE PHONE.

SELLER SPECIFICALLY DISCLAIMS LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, PUNITIVE, EXEMPLARY, AGGRAVATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE OF ANY KIND WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, UNANTICIPATED BENEFITS OR REVENUE, ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT) OR CONTRIBUTION OR INDEMNITY IN RESPECT OF ANY CLAIM RELATED TO A PRODUCT.

REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU 'AS IS'.

SELLER MAKES NO OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF ANY

KIND, ORAL, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF TRADE USAGE OR OUT OF A COURSE OF DEALING OR COURSE OF PERFORMANCE. NO DEALER, DISTRIBUTOR, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR ADDITION TO THIS WARRANTY. IF SELLER CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

## Additional safety information

### **Unauthorized accessories**

The product might not work normally if you use unauthorized accessories with the handset. ZTE Corporation will not be liable for possible damages caused by improper use.

### **Small children**

Your device and its enhancements may contain small parts. Keep them out of the reach of small children.

### **Operating environment**

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 2 centimeters (4/5 inches) away from the body. When a carry case, belt clip, or holder is used for body-worn operation, it should not contain metal and should position the device the above-stated distance from your body.

To transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

### **Medical devices**

Operation of any radio transmitting equipment, including wireless devices, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the

manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### **Implanted medical devices**

Manufacturers of medical devices recommend that a minimum separation of 15.3 centimeters (6 inches) should be maintained between a wireless device and an implanted medical device, such as a pacemaker or implanted cardioverter defibrillator, to avoid potential interference with the medical device. Persons who have such devices should:

Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device when the wireless device is turned on.

- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device to minimize the potential for interference.
- Turn the wireless device off immediately if there is any reason to suspect that interference is taking place.
- Read and follow the directions from the manufacturer of their implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

### **Hearing aids**

Some digital wireless devices may interfere with some hearing aids. If interference occurs, consult your service provider.

## **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection systems, electronic antiskid (antilock) braking systems, electronic speed control systems, and air bag systems. For more information, check with the manufacturer, or its representative, of your vehicle or any equipment that has been added.

Only qualified personnel should service the device or install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty that may apply to the device. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or enhancements. For vehicles equipped with an air bag, remember that air bags inflate with great force. Do not place objects, including installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Using your device while flying in aircraft is prohibited. Switch off your device before boarding an aircraft. The use of wireless telecom devices in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network, and may be illegal.

## **Potentially explosive environments**

Switch off your device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refueling points such as near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage, and distribution areas; chemical plants; or where blasting

operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities and areas where the air contains chemicals or particles such as grain, dust, or metal powders. You should check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) to determine if this device can be safely used in their vicinity.

## **Emergency calls**

Important: This device operates using radio signals, wireless networks, landline networks, and user-programmed functions.

Connections in all conditions cannot be guaranteed. You should never rely solely on any wireless device for essential communications like medical emergencies.

To make an emergency call:

1. If the device is not on, switch it on. Check for adequate signal strength. Depending on your device, you may also need to complete the following:
  - Remove certain call restrictions you have activated in your device.
2. On the home screen press the  icon to display the dialing keyboard and get ready for phone calls.
3. Enter the official emergency number for your present location. Emergency numbers vary in different locations.
4. Press the  icon.

When making an emergency call, give all the necessary information as accurately as possible. Your wireless device may be the only means of communication at the scene of an accident. Do not end the call until given permission to do so.

## **Certification information (SAR)**

This mobile device meets guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 1.6 watts/kilogram (W/kg) averaged over 1 gram of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

Use of device accessories and enhancements may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band.

Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 1.45 W/Kg and when properly worn on the body is 1.09 W/Kg.

## **FCC compliance information**

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference and (2) This device must accept any interference received, including interference that may cause undesired operation.

## **U.S.A.**

### **U.S.FEDERAL COMMUNICATIONS COMMISSION RADIO FREQUENCY INTERFERENCE STATEMENT**

#### **INFORMATION TO THE USER**

**Note** This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- \*- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- \*- Connect the equipment into an outlet of a circuit different from that to which the receiver is connected.
- \*- Consult the dealer or an experienced radio/TV technician for assistance.

Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Connecting of peripherals requires the use of grounded, shielded signal cables.

## **Hearing Aid Compatibility (HAC) regulations for Mobile phones**

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components.

Your phone is compliant with FCC HAC regulations (ANSI C63.19).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled.

M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.) Hearing devices may also be measured.

Your phone meets the M4/T3 level rating. Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about the FCC Hearing Aid Compatibility please go to <http://www.fcc.gov/cgb/dro>.

## Problems and their solutions

Symptoms	Possible Causes	Solutions
Phone won't turn on	The battery is dead	Charge the battery
	Poor contact	Reinstall the battery
Phone turns itself off	Battery very low	Charge the battery
Poor standby time	Decreasing of battery performance	Replace the battery
	Weak network signal	Turn off the phone
Can't connect to the network	Weak network signal	Move to where the signal is stronger.
	Out of the service area	Make sure you're in a network service area.
Calls keep dropping	Weak network signal	Move to where the signal is stronger.
Phone doesn't ring when I receive incoming calls	Phone is set to 'Silent' or minimum volume.	Enter "Settings > Sound" to select a non-silent mode, or increase the ring volume.
Unable to connect to the Internet	Not connected to the network	Check if the network connection is closed. Please refer to "Settings > Wireless & Network" to open the network connection.
	You are not in the network service area.	Please consult your network operator for the service area.