# MF970 User Guide

ZTE CORPOR ATION

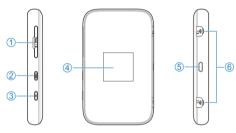
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Postcode: 518057

# **Getting to Know Your Device**

## **Appearance**

The following figure is for your reference only.



Left Side

Front

Right Side

1. micro-SIM Card Slot	● Insert your micro-SIM
Cover and Reset	card.
Hole	<ul> <li>Restore your device to</li> </ul>
	factory default settings.
2. FUNC Key	Press the FUNC Key to
	access the options menu.
3. Power Key	Press the <b>Power Key</b> to
	power on/off your device.
4. Screen	indicates the signal type,

	signal strength, battery, Wi-Fi, etc.
5. Charging/micro-U SB Jack	<ul> <li>Charge your device.</li> <li>Connect the client to your device via the USB cable.</li> </ul>
6. External Antenna Connector	It is used to connect an external antenna to enhance the signal strength.

# **Getting to Know Your Device**

#### Indicators

When the device is powered on, the following icons may be displayed on the LCD screen. For a description of the icons, refer to the following table.

lcon	Description
<sup>46</sup>	Networksignal strength
LTE/4G	Networktype
4G	The user is in roaming status.
₽	Connected to the Internet.
1₽	Connected to the Internet in the Internet Wi-Fi

	mode.
<b>&gt;</b>	New message (s)
<u>₹</u>	Wi-Fi status and the number of connected users
(III)	Batter y le vel

# Installing the micro-SIM Card

- Open the micro-SIM card slot cover, and insert a micro-SIM card to the micro-SIM card slot
- NOTE:

Do not remove the cover entirely, because it is connected with the device.

**WARNING!** 

To avoid damage to the device, do not use any other kind of SIM cards, or any non-standard micro-SIM card cut from a SIM card. You can get a standard micro-SIM card from your service provider.



Close the micro-SIM card slot cover.

# **Charging Your Device**

You can charge your device by using the USB cable or adapter.

 Use the USB cable to connect your device directly to your PC.



 Use the adapter and USB cable to connect to the wall outlet to charge your device.



NOTE:

The plug only fits one way to connect your device. Do not use excessive force to insert the plug.

## Internet Access

#### Connection Scenarios

The device can access the Internet in two ways and it allows multiple clients to surf on the Internet at the same time. The following figures are for your reference only

 Cellular net work mode: A micro-SIM card can be used to access the Internet.



 Internet Wi-Fi Mode: Your device can be connected to a WLAN device (such as a hotspot device or wireless router) through Wi-Fi to access the Internet. The WLAN device must be already connected to the Internet.



Your device and the WLAN device must be in different subnets.



# Connecting to Your Device

## Using Wi-Fi

- 1. Power on your device.
- Ensure that your computer or other client devices have enabled Wi-Fi, and search for available wireless networks.
- NOTE:

Refer to your Wi-Fi-enabled client device manual for further details on how to search for wireless networks. If you use a computer, you need to set your computer to obtain an IP address automatically.

- Select the Wi-Fi name (SSID) of your device, and click Connect.
- 4. Enter the Wi-Fi password if necessary, and click OK.
- NOTE:

Refer to the chapter *Getting to Know the Wi-Fi SSID* and *Password* to get the default Wi-Fi SSID and password.

Wait until the client device is connected to your device successfully.

## Using a USB Cable

- 1. Connect a computer to your device with a USB cable.
- Power on your device and follow the system prompts to complete software installation.



- NOTES:
- If the system does not automatically launch installation, you can double-click the device installation icon in My Computer to install the software.
- The device driver will be installed at the same time.

Wait until the computer is connected to your device successfully.

## Using the WPS(Optional)

If your client device supports WPS, you don't have to input the password manually after WPS is available. Please perform the following steps:

- Power on your device, and enable the Wi-Fi function on your device.
- 2. Enable WPS function. Please press the FUNC Kev.
- Select WPS to start Wi-Fi Protected Setup authentication process.
- Enable the WPS function on your client to respond this authentication process.
- 5. Follow the system prompts on your client to finish the connection

#### NOTES:

- The device will wait to receive the access request of wireless access client within 2 minutes.
- For detailed operations about the client, please refer to the client's user manual.

# Getting to Know the Wi-Fi SSID and Password

You can use the following methods to get the default Wi-Fi SSID and bassword.

- View the label on the device.
- Press the FUNC Key to access the options menu. Select
   Device Info and the Wi-Fi SSID and password are
   displayed on the screen.

# Logging in to the ZTE Mobile Hotspot Configuration Page

- Ensure that the connection between your device and the client device is correct.
- Launch the Internet browser and enter http://192.168.0.1 or http://rogers.rockethub in the address bar.
- Enter the password to log in to the ZTE Mobile Hotspot configuration page. The login page appears as follows. The following figure is only for your reference.



NOTE: The default password is admin.

# Changing the Wi-Fi SSID or Password

- 1. Log into the ZTE Mobile Hots pot configuration page.
- 2. Select Wi-Fi Settings > Main SSID.
- Change the Network Name (SSID) or the Password in the Main SSID area.
- 4. Click Apply.

# Accessing the Internet

### Cellular network mode

After a client device is successfully connected to your device, you can access the Internet in **Automatic** or **Manual** mode. The default mode is **Automatic**.

Mode	Operation
Automatic	Your device is automatically connected to the
	Internet, you can surf on the Internet through
	the client.
Manual	1. Log in to the ZTE Mobile Hotspot
	configuration page.
	2. Select Settings > Connection Mode >
	Manual, and then click Apply.
	3. Click to the home page, and
	click or or or
	You can also press the FUNC Key and
	select Data Connection. Select Yes or
	No.



To modify the parameters of your device, log in to the ZTE Mobil e Hotspot configuration page.

# Accessing the Internet

#### Internet Wi-Fi Mode

- 1. Log into the ZTE Mobile Hotspot configuration page.
- 2. Select Wi-Fi Settings > Internet Wi-Fi.
- Set the Internet Wi-Fi Switch to Enable, and click Apply.
   Then set the Preferred Network to Wi-Fi, and click Apply.



O WWWAN



#### 4. Connect to the Wi-Fi hotspot.

Preferred Network

The following two methods are for your reference.

@ Wi-Fi

- Click Connect next to the Wi-Fi hotspot you want to connect to in the Wi-Fi Hotspot area, enter a password in the Password text box and click Yes.
- Click Add Network, enter the Wi-Fi hotspot information in the Add Wi-Fi Hotspot area, and click Apply.





After the client device is connected to the Wi-Fi hotspot successfully, you can access the Internet.

# ZTE Mobile Hotspot Configuration Page screen

When you log in, the following interface appears.











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- 1. Status Check the status of the current connection.
- Current network panel Check status of mobile network connection, connected devices, upload and download data speed, or change related settings.
- Statistic Check your approximate cumulative data usage, and data amount left statistic
- 4. Status information Check device status information.
- 5. Index bar Select the function to be used from the index bar.

## Connected Device View

Click on Access device.

All of wireless devices connected to your device will show on the connected device window, including device name and MAC

#### address.



## **Connection Settings View**

#### Click Settings on My router.



### Connection mode

Select **Connection Mode**. The connection mode information is shown in the following figure.



- Automatic: The device will automatically connect to network when it is powered on.
- Manual: The device will connect to network manually.

#### Netw ork selection

Select **Network Selection**. The networks election information is shown in the following figure.



- Automatic: The device will search available network automatically.
- Manual: The device will search available network manually.

#### APN

- 1. Select APN.
- Select Manual. You can set the Access Point Name (APN) in the following figure.



- Mode: If a fixed APN is provided by your service provider, select Manual APN. Otherwise, please select Auto APN, and the device will automatically obtain parameters.
- Profile: It contains one or more profile names.
- PDP Type: IPv4/IPv6/IPv4&IPv6.
- Profile Name: It refers to the name that you assign to the new profile.
- APN: Access Point Name. The APN contains 0-9 a-z A-Z. and it can't start with and end with .or -.
- Authentication: Is provided by your Internet Service Provider(ISP). Pass word Authentication Protocol (PAP) provides a simple method without encryption for the peer to establish its identity using a 2-way hands hake. Challenge-Hands hake Authentication Protocol (CHAP) is used to periodically verify the identity of the peer using a
- User Name: User name is used to obtain authentication from the LSP when the connection is established.
- Password: Password is used to obtain authentication from the ISP when the connection is established.
- Click "Set as default" to set this profile as the default profile.

## NOTE:

3-way hands hake.

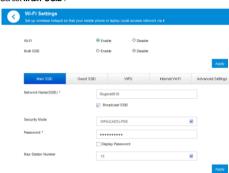
Please disconnect the device from the network before changing settings.

## Wi-Fi Settings

You can set up wireless hotspot so that your mobile phone or laptop could access network via it. Click Wi-Fi Settings on My router

#### Main SSID

#### Select Main SSID.



- Multi SSID: 2 SSID can be used at the same time.
- Net work Name(SSID): SSID can be understood as network name. When you change the SSID, please enter a string less than 32 characters as the name for your Wi-Fi. The string contains numbers, letters (a-z, A-Z), special characters

- $(!\#()+-.\%=?@^{_{\{\}}}\sim)$  and space, and it cannot start and end with a space.
- Broad cast N et work N ame(SSID): If you enable this function, the device will broadcast SSID. Other wireless devices can discover and connect to this device.

#### Security Mode:

- OPEN: Unencrypted mode. There are risks that the network will be used by unauthorized individuals. This encryption mode isn't recommended.
- WPA2(AES)-PSK: It is the secure version of WPA with implementation of the 802.11i standard.
- WPA-PSK/WPA2-PSK: WPA Pre-Shared Key (WPA-PSK). WPA2-PSK is the secure version of WPA with implementation of the 802.11i standard.
- Password: The pass-phrase needs to contain 0-9 a-z A-Z! #
   () + . / % = ? @ ^\_{ | }~
- Max Station Number: You can select the maximum number of wireless terminals which can connect to the device.

#### Guest SSID

Select Guest SSID, and set Multi SSID to Enable.



#### **WPS**

Select WPS. WPS (Wi-Fi Protected Setup) is a standard that allows users to set up a wireless networkin an easy and secure way without specific configuration, such as: SSID, security mode and password.



- PIN: You need to enter the PIN that is generated by the access client.
- PBC: You can select the PBC (Push Button Configuration) on the web page to enable WPS function.

## Internet Wi-Fi

Select Internet Wi-Fi.



Refer to the chapter Internet Wi-Fi Mode.

## Advance Settings

Select Advance Settings.



 Band Selection: You can select the suitable band for your device

- Net work Mode: Select the suitable Wi-Fi network mode, the device Wi-Fi performance maybe improved.
- Channel B and width: Select the channel bandwidth for your device.
- Country/Region Code: You can select the suitable Country/Region Code for your device.
- Frequency(Channel): Select appropriate channel to optimize the performance and coverage of your wireless network

## Data Management View

If the data consumption displayed is not in agreement with the actual amount used, you can modify the used data by clicking in the **statistics** view. It can remind you when used data/time reaches specified percentage.





## Status Information View

Click onext to **Detail Information** to check detailed information about your device.



# **SMS View**



. The SMS is shown in the following figure.

The received message can be read from the Device SMS or SIM SMS in the main SMS window.

You can send and receive SMS text messages straight from your computer. The SMS window provides an easy way to view

messages, write new ones, and manage contact details.



## **Phonebook View**

Click 8. The phonebookis shown in the following figure.

You can save your contacts in Device or SIM card.

Up to 350 contacts can be saved on your device. Number of contacts that can be saved on the SIM card depends on the SIM card's capacity to save contacts.



# Advanced View

#### Power-save

Click Power-save. The power-save will appear as



#### Wi-Fi Coverage

- Short Wi-Fi Cov erage: Covers a smaller area and uses less power, it is the best option for long battery life.
- Medium Wi-Fi Coverage: Covers a larger area but power consumption is half of equipment support ability, and battery life is normal.
- Long Wi-Fi Coverage: Maximum emission of power and

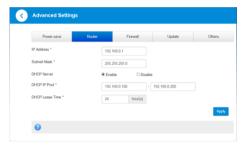
coverage, if the terminal device is still connected to your Wi-Fi network, which will decrease battery life.

### Wi-Fi Sleep

Sleep after: When there's no Wi-Fi connection or activity in specific time, Wi-Fi will be unavailable, and the system will turn to sleep mode for power-saving.

#### Router

Click S > Router. The router will appear as shown below.



- IP Address: LAN IP address of the router. You can access page management on device via this IP address.
- Subnet Mask: Subnet mask for IP address.
- DHCP Server Enable: If the Dynamic Host Configuration

- Protocol (DHCP) service is enabled, the device allocates IP addresses to clients connected to it.
- DHCP Server Disable: If the Dynamic Host Configuration Protocol (DHCP) service is disabled, the device does not allocate IP addresses to clients connected to it and IP addresses must be entered manually from each client.
- DHCP IP Pool: Starting and Ending IP address specify IP address range which is assigned by DHCP server to access devices. The IP address out of this range cannot be assigned by DHCP server.
- DHCP Lease Time: Lease Time specifies how long a computer can use IP address. If the device continues to use the IP address, it must initiate a request again before the lease time expires. This IP address will not assign itself to another device until the old device doesn't initiate arequest when its lease time expires.

#### Firew all

Click



> Firewall. The firewall will appear as shown below.



#### Port Filtering

Select **Port Filtering**. You can set firewall policies to protect your networkfrom viruses, worms and malicious activities on the Internet

If you select MAC/IP/Port Filtering to Enable, the filter settings will appear as shown below:



**Default Policy**: Set how to handle the packet if none of the rules

# matches. Port Mapping

Select **Port Mapping**. Configure a Port Mapping to enable external computers to access WWW, FTP or other services

#### provided by LAN.



## UpnP

Select **UpnP**. Universal Plug and Play (UPnP) is a set of networking protocols that allows networked devices to seamlessly discover each other's presence on the network and establish functional network services for data sharing, communications, and entertainment.



## $\mathsf{DMZ}$

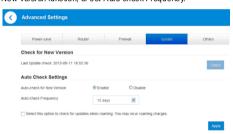
If you want access the services such as ftp and http which installed on the local PC from internet, you need put the PC's IP address to the DMZ address. Select **DMZ**, and set **DMZ settings** to **Enable**.



# Update

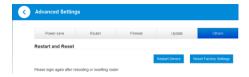
Click S > Update. The update will appear as shown below.
You can check for new version, enable or disable Auto-check for

New Version function, or set Auto-check Frequency.



#### Others

Click Others.

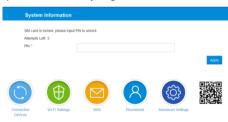


#### Restart and Reset

Restart your device or reset it to factory settings.

#### SIM PIN Management

If the PIN code of your SIM card is enabled, you will need to input the PIN code when you log in at the first time.



## NOTE:

The SIM card will be locked if you enter wrong PIN code three

#### times in a row.

If you want to modify the PIN Status, please Select 

Others > SIM PIN Management. The PIN management will



# Using the FUNC Key

- When the screen is off:
   Press the FUNC Key to turn on the screen.
- When the screen is on:

Press the **FUNC Key** to access the options menu. You can connect or disconnect with the Internet, view device information or Wi-Fi QR code, activate WPS function, change language or enable/disable global roaming without logging into the ZTE Mobile Hotspot Configuration Page.

# **Configuring Your PC**

The following describes how to configure the Internet Protocol in Windows 7 operating system for your Wi-Fi connection.

- 1. Right-click Net work and select Properties.
- 2. Select Change adapter settings.
- Right-click Wireless Network Connection and select Properties.
- Select Internet Protocol Version 4 (TCP/IPv4), and click Properties.
- Select Obtain an IP address automatically and Obtain DNS server address automatically, and click OK.

# Warning and Notice

## To the Owner

- If inadeq uately shielded, some electronic devices, for example, the electronic system of vehicles, may be affected by the electromagnetic interference caused by the device. Consult the manufacturers of such devices before using the device if necessary.
- Operating the device may interfere with medical instruments such as hearing aids and pacemakers. Always keep the device more than 20 centimeters away from such medical instruments when your device is powered on. Power off the device if necessary. Consult a physician or the manufacturers of medical instruments before using the device if necessary.

- Be aware of the usage limitation when using the device at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Power off the device if necessary.
- Do not use electronic transmission devices in aircrafts, at petrol stations or in hospitals. Observe and obey all warning signs, and power off the device in these conditions.
- Do not touch the inner antenna area unless necessary.
   Other wise the performance of the device may be affected.
- Do not use the device in an enclosed environment or where heat dissipation is poor. Prolonged work in such space may cause excessive heat and raise ambient temperature, which maylead to automatic shutdown of the device for your safety. In the case of such event, cool the device in a well-ventilated place before turning on for normal use.
- Keep the device out of the reach of small children. The device may cause an injury if used as a toy.
- When the device is operating, do not touch the metallic parts.
   Failing to do so may cause burns.

#### To the Users

- Use original accessories or authorized accessories only.
   Using any unauthorized accessories may affect the performance of the device and violate the related national regulations about telecom terminals.
- Avoid using the device near or inside metallic constructions or establishments that can emit electromagnetic waves, because signal reception may be affected.
- The device is not waterproof. Keep the device dry and store it in a shady and cool place.
- Do not use the device immediately after a sudden temperature change, because dew may be generated inside

and outside of the device. Handle the device carefully. Do not drop, bend, strike it or any other activities that may damage the device.

- Only qualified personnel can dismantle and repair the device.
- An operating temperature between -10°C and +60°C and humidity between 5% and 95% are recommended.

## **Using Battery**

Do not change or remove the built-in rechargeable battery in your device by yourself. The battery can only be changed by ZTE or ZTE authorized service provider.

## Limited Warranty

This warranty does not apply to defects or errors in the product caused by:

- i. Reasonable abrasion.
- End users' failure to follow ZTE's installation, operation or maintenance instructions or procedures.
- End users' mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the product.
- Modifications or repairs not provided by ZTE or a ZTE-certified individual.
- Power failures, surges, fire, flood, accidents, and actions of third parties or other events outside ZTE's reasonable control.
- Usage of third-party products or usage in conjunction with third-party products if such defects are due to the combined usage.
- Any other cause beyond the range of normal usage intended for the product.

End users have no right to reject or return the product, or

receive a refund for the product from ZTE under the above-mentioned situations.

This warranty is end users' sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

## Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, no matter whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

## **FCC Regulations**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no

guarantee that interference will not occur in a particular installation If this equipment does cause har mful interference to radio or tel evision reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- -Consult the dealer or an experienced radio/TV technician for help.

#### FCC Note:

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## RF Exposure Information (SAR)

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use onlythe power required to reach the network. In general, the

closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C 95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528. This device has been tested and meets the FCC RF exposure guidelines when tested with the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-MF970

For this device, the highest reported SAR value for usage near the body is 1.44W/kg.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such

body-worn accessory should be avoided.

#### **IC Notice**

This device complies with Industry C an ada license-exempt R SS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device

This Class B digital apparatus complies with Canadian ICES-003.

IC: 5200E-MF970

## IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 1.0 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

## **LEGAL INFORMATION**

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# **Trouble shooting**

Problem	Recommended Action	
The	• Install the software, and run the	
connecti on	installation program in the path of $\mathbf{M}\mathbf{y}$	
between your	Computer.	
device and a	● If the driver of your device is	
PC through a	abnormal, reinstall the software. You	
USB cable	need to uninstall the software first.	
cannot be		
established.		
The	• Ensure that the Wi-Fi function is	
connecti on	enabled.	
between your	<ul> <li>Refresh the network list and select</li> </ul>	
device and a	the correct SSID.	
client through	• Check the IP address, and ensure	
Wi-Fi cannot	that your client can automatically	
be	obtain an IP address.	
established.	Enter the correct network key (Wi-Fi	
	password) when you connect the	
	client to your device.	

# **Trouble shooting**

Problem	Recommended Action
The client	Ensure that your micro-SIM card is
connected to	a vail abl e.
the device	Change the location and find a place
cannot access	with good signal.
the Internet.	<ul> <li>Check the settings of the WAN</li> </ul>
	connection mode.
	<ul> <li>Contact your service provider and</li> </ul>
	confirm your APN settings.
The client	<ul> <li>Ensure that the WLAN device has</li> </ul>
cannot access	already been connected to the
the Internet in	Internet.
Internet Wi-Fi	• Ensure that your device and the
mode.	WLAN device are in different
	subnets.
The ZTE	• Enter the correct address. The
Mobile	default address is http://192.168.0.1
Hots pot	or http://rogers.rockethub.
configuration	<ul> <li>Use only one network adapter in</li> </ul>
page cannot	your PC.
be visited.	<ul> <li>Do not use any proxy server.</li> </ul>

# Getting More Help

You can get help by:

- · Sending an email to mobile@zte.com.cn
- · Visiting www.ztedevice.com
- Calling the service hotline: +86-755-26779999